

# Getting Started with



## What is hoopla digital?

hoopla digital is a collection of digital materials exclusively for library users, created by Midwest Tape. Current offerings include movies, television episodes, music albums, audiobooks, ebooks, and comics. Patrons may borrow 8 items total per calendar month.

## Getting Started

- Visit [hoopladigital.com](http://hoopladigital.com) or Install the free **hoopla digital** mobile app from your device's app store. To check if a specific operating system, browser, television, or device is compatible, visit the [hoopla help menu](#).
- Create an account using your BTPL library card, a valid email address, and by creating a password.
- *Note: to access hoopla on your television, there may be an additional step that includes entering a code that will be sent to you through a hoopla link.*

## Finding Content

- Easily browse titles by selecting a specific formal type. You may need to select the **Browse** option first, then choose the format that you would like to browse.
- You can also search for a specific title by clicking the **Search** box or magnifying glass and typing in a title, author, or keyword.
- To borrow a title, click or tap the **Borrow** button on the item. Your borrowed titles can be played right after borrowing, and found under **Borrowed** or **My Titles** menu for viewing or listening.
- For many devices, borrowed items may be downloaded. This gives you the ability to access borrowed items without a wireless Internet connection once the items are fully downloaded.
- Borrowed titles will be automatically returned when your lending period is over. The lending period differs for each type of material. **There are no holds, wait lists, or late fees for any of hoopla's content.**

## Additional Resources

If you need additional help, tap the three dots in the top-right corner of the mobile app and select **Help** or click the [Help](#) link at the bottom of the hoopla website. To troubleshoot specific issues, use the **Submit Feedback** feature at the bottom of the hoopla website or within the Help section of the app.

